

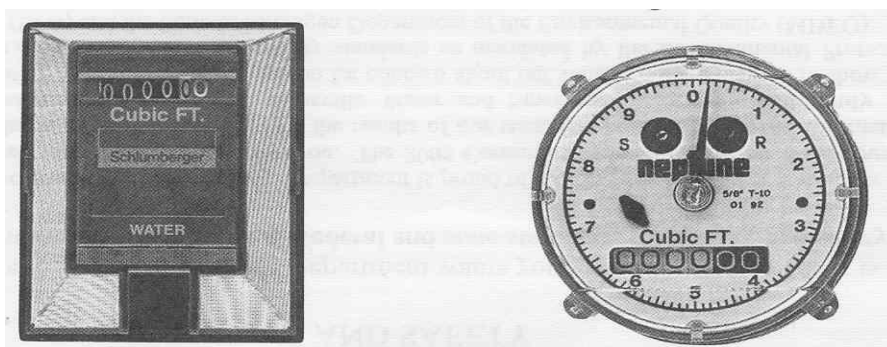
The Roseville Water and Sewerage Department 2011 Consumers Annual Report on Water Quality

**ATTENTION: THIS IS AN IMPORTANT REPORT ON WATER QUALITY
AND SAFETY**

The City of Roseville Water and Sewerage Department wants you to know your tap water is safe to drink and that it meets or surpasses all federal and state standards for quality and safety.

The Roseville Water and Sewerage Department is proud of the fine drinking water it supplies and is honored to provide this report to you. The 2011 Consumers Annual Report on Water Quality shows the sources of our water, lists the results of our tests, and contains important information about water and health. The Roseville Water and Sewerage Department will notify you immediately if there is ever any reason for concern about our water. We are pleased to show you how we have surpassed water quality standards as mandated by the Environmental Protection Agency (EPA) and the State of Michigan Department of the Environmental Quality (MDEQ).

An Important Message From The Roseville Water Department For those water customers with an outside reading device



If you have an outside register for water meter readings, you are requested to verify that the readings on both the inside meter and outside register are the same. You should do this several times a year—each time you receive your quarterly billings is a good time. If the readings do not match, please contact the Water Department at (586) 445-5466, so a Water Department representative may schedule an appointment to stop by to review the differences in the readings.

The outside register is for the convenience of the customer, so that a Meter Reader does not need access to your inside meter to obtain readings. However, the outside register is subject to weather damage, which may cause it to malfunction.

If your readings do not match, please call the City of Roseville Water Department. We appreciate your cooperation in helping us to provide you with good service.

How Do We Know The Water is Safe to Drink?

The City of Detroit's treatment facilities operate 24 hours a day, seven days a week. The treatment process begins with disinfecting the source water with chlorine to kill harmful microorganisms that can cause illness. Next, a chemical called Alum is mixed with the water to remove the fine particles that make the water cloudy or turbid. Alum causes the particle to clump together and settle to the bottom. Fluoride is also added to protect our teeth from cavities and decay. The water then flows through fine sand filters called beds. These filters remove even more particles and certain microorganisms that are resistant to chlorine. Finally, a small amount of phosphoric acid and chlorine are added to the treated water just before it leaves the treatment plant. The phosphoric acid helps control the lead that may dissolve in water from household plumbing systems. The chlorine keeps the water disinfected as it travels through water mains to reach your home.

In addition to a carefully controlled and monitored treatment process, the water is tested for a variety of substances before treatment, during various stages of treatment, and throughout the distribution system. Hundreds of samples are tested each week in their certified laboratories by highly qualified, trained, staff. Detroit water not only meets safety and health standards, but also ranks among the top 10 in the country for quality and value.

People With Special Health Concerns

Some people may be more vulnerable to contaminants in drinking water than is the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the **Safe Drinking Water Hotline (800-426-4791)**.

Monitoring Contaminants

The state allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. All of the data is representative of the water quality, but some are more than one year old.

Detected Contaminants Tables

These tables are based on tests conducted by DWSD for the Roseville Water and Sewerage Department in the year 2011 and within the last five (5) calendar years. **We conduct many tests throughout the year however, only tests that show the presence of a contaminant are shown here.** The table on this page is a key to the terms used in the tables.

Symbol	Abbreviation for	Definition/Explanation
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health.
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MRDLG	Maximum Residual Disinfectant Level Goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	Maximum Residual Disinfectant Level	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
ppb	Parts per billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts per million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
AL	Action Level	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic Acids	HAA5 is the total of bromoacetic, chloroacetic, dibromoacetic, dichloroacetic and trichloroacetic acids. Compliance is based on the total.
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, dibromochloromethane, and bromoform. Compliance is based on the total.
n/a	Not applicable	
>	Greater than	

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. For more information, please contact City of Roseville Water Garage at (586) 445-5466.

Lake Huron and Northeast Water Treatment Plant 2011 Regulated Detected Contaminants Tables

Contaminant	Test Date	Units	Health Goal MCLG	Allowed Level MCL	Level Detected	Range of Detection	Violations Yes/No	Major Sources in Drinking Water
Inorganic Chemicals – Annual Monitoring at Plant Finished Water Tap								
Fluoride	8/14/2011	ppm	4	4	.98	n/a	No	Erosion of natural deposits; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	8/14/2011	ppm	10	10	0.30	n/a	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Barium	6/9/2009	ppm	2	2	0.01	n/a	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Selenium	6/9/2009	ppb	50	50	1	n/a	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
Disinfectant Residuals and Disinfection By-Products – Monitoring in Distribution System								
Total Trihalomethanes (TTHM)	Feb-Nov 2011	ppb	n/a	80	24.6	7.7-31.0	No	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	Feb-Nov 2011	ppb	n/a	60	17.8	5.5-30.0	No	By-product of drinking water disinfection
Disinfectant (Total Chlorine Residual)	Jan-Dec 2011	ppm	MRDGL 4	MRDL 4	0.80	0.51-0.93	No	Water additive used to control microbes

2011 Turbidity – Monitored every 4 hours at Plant Finished Water Tap			
Highest Single Measurement Cannot exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)	Violation Yes/No	Major Sources in Drinking Water
0.2 NTU	100%	No	Soil Runoff
Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.			

2011 Microbiological Contaminants – Monthly Monitoring in Distribution System					
Contaminant	MCLG	MCL	Highest Number Detected	Violation Yes/No	Major Sources in Drinking Water
Total Coliform Bacteria	0	Presence of Coliform bacteria 5% of monthly samples	In one month 0	No	Naturally present in the environment.
<i>E. coli</i> or fecal coliform bacteria	0	A routine sample and a repeat sample are total coliform positive, and one is also fecal or <i>E. coli</i> positive.	Entire year 0	No	Human waste and animal fecal waste.

2011 Lead and Copper Monitoring at Customers' Tap								
Contaminant	Test Date	Units	Health Goal MCLG	Action Level AL	90 th Percentile Value*	Number of Samples Over AL	Violation Yes/No	Major Sources in Drinking Water
Lead	2011	ppb	0	15 ppb	1 ppb	0	No	Corrosion of household plumbing system; Erosion of natural deposits.
Copper	2011	ppm	1.3	1.3	0.028 ppm	0	No	Corrosion of household plumbing system; Erosion of natural deposits; Leaching from wood preservatives.
*The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.								

Regulated Contaminant	Treatment Technique	Running annual average	Monthly Ratio Range	Violation Yes/No	Typical Source of Contaminant
Total Organic Carbon (ppm)	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC was measured each month and because the level was low, there is no requirement for TOC removal.				Erosion of natural deposits

2011 Special Monitoring

Contaminant	MCLG	MCL	Level Detected	Source of Contamination
Sodium (ppm)	n/a	n/a	4.83	Erosion of natural deposits

Information and tables provided by Detroit Water and Sewerage Department (DWSD) ML Semegen.

CITY OF ROSEVILLE LEAD AND COPPER RESULTS

Contaminant	Action Level	90% Value Our Water	Number of Samples Over Action Level
Lead	15 ppb	1 ppb	0
Copper	1300 ppb	28 ppb	0

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. City of Roseville is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://www.epa.gov/drink/info/lead>

Opportunities for Public Participation

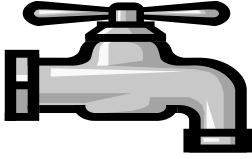
The Board of Water Commissioners for the Detroit System meets the third Wednesday of each month. There are also public hearings and meetings open to the public. To confirm dates and times or for information on other activities happening in the department, please contact their Public Relations Department at (313) 964-9571.

We welcome your comments and opinions about this report and will be happy to answer any questions you may have. Please direct your comments or questions to the Roseville Water Department Director at (586) 445-5466.

Other Monitoring

In addition to testing, the Detroit Water and Sewerage Department (DWSD) is required to perform water system voluntarily tests for hundreds of additional substances and microscopic organisms to make certain that the water is safe and of the highest quality. If you are interested in a more detailed report, contact the Water Quality Division at (313) 267-3629.

Tours of Water Treatment Plants can be arranged. Please contact the Roseville Water Department at (586) 445-5466 for additional information.



Special Note to Our Residents:

If you should experience sanitary sewer problems in your home, the City of Roseville Water & Sewerage Department can help you determine what needs to be done to correct the situation. Please contact our department at (586) 445-5466, Monday through Friday, between 7:30 a.m. and 4:00 p.m. Remember, we are here to assist you whenever possible.

ALWAYS GET A SECOND OPINION BEFORE YOU HAVE YOUR SEWER EXCAVATED.

Public Act 222

If you experience an overflow or backup of the sewage disposal system or storm water system, **you must file a written claim** with the City of Roseville, within 45 days after the overflow or backup is discovered. Notice should be mailed to the Insurance Department at P.O. Box 290, Roseville, MI 48066. The Insurance Department phone number is (586) 445-5425. **Failure to provide the required notice will prevent recovery of damages.** Contact the Roseville Water and Sewer Department immediately upon discovery of an overflow or backup at (586) 445-5466.

About Our System

The Roseville Water and Sewerage Department purchases water from the Detroit Water and Sewerage Department. They provide drinking water to approximately 4.2 million people in 126 southeastern Michigan communities. The system uses surface water drawn from the Detroit River, situated within Lake St. Clair, Clinton River, Detroit River, Rouge River, Ecorse River, in the U.S. and parts of the Thames River, Little River, Turkey Creek and Sydenham watersheds in Canada. The water is directed to four (4) large water treatment plants for processing. A fifth water treatment plant, located in St. Clair County, uses surface water from Lake Huron watershed. The watershed includes numerous short, seasonal streams that drain to Lake Huron. The City of Roseville's water is treated at the Lake Huron and the Northeast Water Treatment Plants. The Michigan Department of Environmental Quality in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment to determine the susceptibility of potential contamination. The susceptibility rating is on a seven-tiered scale from very low to high based primarily on geologic sensitivity, water chemistry, and contaminant sources. The susceptibility of our Detroit River source water intakes were determined to be highly susceptible to potential contamination. The Lake Huron source water intake is categorized as having a moderately low susceptibility to potential contaminant sources. Historically, all five water treatment plants have provided satisfactory treatment of this source water to meet drinking water standards. Please contact the Detroit Water and Sewerage Department or the City of Roseville Water Department if you would like more information.

DWSD has initiated source-water protection activities that include chemical containment, spill response, and a mercury reduction program. DWSD participates in a National Pollutant Discharge Elimination System permit discharge program and has an emergency response management plan. If you would like to know more information about this report or a complete copy of this report, please contact the Roseville Water Department at (586) 445-5466.

Additional Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our water comes [Lake Huron and/or Detroit River as appropriate]. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm run-off, and residential uses.

Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink. EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.



Important Notice

The City of Roseville Water Department is asking your help in reducing our water usage in the city. This will assist us in maintaining the lowest possible charges from the Detroit Water and Sewerage Department, (DWSD).

One of the largest costs incurred from DWSD related to producing potable water is the energy used during peak hours. We as a community can help keep costs down by doing our part in reducing our peak hour consumption. Our City Council like many others, recently adopted a change in our Water Ordinance requiring all residential and commercial customers to observe **mandatory odd/even** outdoor water use restrictions (based on your property address) from May 15th thru October 1st. Along with this new restriction you can also help reduce costs by setting your irrigation systems timers to water **between the hours of 11:00 p.m. and 5:00 a.m. (off peak hours)**, thus reducing the impact of our community on DWSD's production. We ask that you voluntarily run your irrigation systems during these times (on odd/even days correlating with your address) to help lessen future water cost increases.

Should you have any questions or concerns, please feel free to contact our department at (586) 445-5466 Monday thru Friday 7:30 a.m. – 4:00 p.m. For further water conservation tips, please visit the City's website at www.roseville-mi.gov, and click on *General Information Sheet* found under the Water and Sewage Department link.